

Steps to delete existing User Account –

- 1) Visit <https://wss.mahadiscom.in/wss/wss> and click on **Login** link from Left Navigation Menu.

The screenshot shows the homepage of the Web Self Service (WSS) facility. The left navigation menu includes links for Home, New User Registration, Login (highlighted), Forgot Login Name/Password?, View/Pay Bill, Consumption Calculator, Energy Bill Calculator, New Connection Request, Complaint Registration, Online Application Related Complaint Registration, Security Deposit Estimation, Complaint Status, Submit Reading, Ag Index-consent, and View RE Consumption. The main content area contains a welcome message, a list of announcements, and sections for Web Self Services Registration, Bills and Payments, Customer Care, Know Your Relevant Documents, External Links, and Policies.

- 2) Enter User credentials of the user you want to Delete and click on **Login**.

The screenshot shows the 'Registered User Login' page. It features a login form with fields for Login Name, Password, and Captcha. The Captcha field contains the text '8v2nbh'. A red arrow points to the 'Login' button at the bottom right of the form.

3) Click on **Update Profile** link from Left Navigation Menu on **My Account** Page

MAHAVITARAN
Maharashtra State Electricity Distribution Co. Ltd.

Maharashtra State Electricity Distribution Company Limited

Web Self Service Home > My Account Welcome [Redacted] Logout

Web Self Service

My Account

Account Name : [Redacted]

Messages
No Announcements.

Add connection to my account

Note: To add consumer in WSS user account, OTP will be sent on registered mobile number of that consumer number.

Consumer Type * ---Select---

Consumer Number * [Redacted]

Billing Unit * ---Select---

Add Clear

Consumer No.	BU /Circle Code	HT/LT	Bill Month	Consumption	Bill Amount	Bill Due Date	View Bill	View Photo
[Redacted]7835	4642 NERUL S/DN.	LT	Apr 2024	536	8,740.00	16 May 2024		
[Redacted]6264	4166 DOMBIVALI (E) S/DN-I	LT	Apr 2024	94	740.00	13 May 2024		

4) Click on **Delete Account** button to delete the User account.

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Web Self Service Home > Update Profile Welcome [Redacted] Logout

Web Self Service

Update Profile

* indicates a required field

Consumer Profile

Name [Redacted]

UID [Redacted]

Consumer Demographic Information

Address 1 [Redacted]

Address 2 [Redacted]

Village/ Town/ City [Redacted]

State Maharashtra

Country India

Pin Code [Redacted]

Land Line Number [Redacted]

Mobile Number* [Redacted]55

Email * [Redacted].com.in

Email OTP * 3417856

MembershipProfile

Login Name * [Redacted]

Delete Account Update Clear

OTP has been sent to [Redacted].com.in